



## Computing Services Quick Reference Guide

WWS Computing Services Office supports the computing needs of the Woodrow Wilson School faculty, staff and students. WWS computing provides computing services that complement those of Princeton University's Office of Information Technology.

003 Robertson Hall

Hours: 8:45 a.m., to 5:00 p.m. - Mon - Fri

Phone: 258-1773

E-Mail: [wwshelp@princeton.edu](mailto:wwshelp@princeton.edu)

### Princeton's Office of Information Technology

- OIT Main Page and Outages - <http://www.princeton.edu/oit>
- Quick Start - <http://www.princeton.edu/oit/oitpubs/StaffQuickStart.pdf>
- OIT Knowledge Base - <http://helpdesk.princeton.edu/kb/search.plx>

### WWS Computing Services

- WWSCS Main Page - <http://wvs.princeton.edu/computing/>
- Activate Account - <http://helpdesk.princeton.edu/kb/display.plx?ID=9973>
- Register a laptop - <http://wvs.princeton.edu/computing/resources/laptopregistration/>
- Personal Equipment - <http://wvs.princeton.edu/computing/policies/personal/>
- Office Equipment - <http://wvs.princeton.edu/computing/resources/officewelcome/>
- Network Printers - <http://wvs.princeton.edu/computing/resources/networkprinting/>
- Scan to Email - <http://wvs.princeton.edu/computing/resources/scan/>

### Basic Services

- Remote Access/VPN - <http://helpdesk.princeton.edu/kb/display.plx?ID=6023>
- H: Drive (Network Storage) - <http://helpdesk.princeton.edu/kb/display.plx?ID=5286>
- DeSC Program Main- <http://www.princeton.edu/desc/descstandard/>
  - Policy - <http://www/desc/policy-and-procedures/security-policy-and-proce/>
  - Power management - <http://helpdesk.princeton.edu/kb/display.plx?ID=9982>
- TSM (Backup) - <http://helpdesk.princeton.edu/kb/display.plx?ID=9969>
- Quota (contact WWSCS for increases) - <http://helpdesk.princeton.edu/kb/display.plx?ID=4926>
- AntiVirus Software - <http://helpdesk.princeton.edu/kb/display.plx?ID=3308>
- Collaboration Tools at Princeton - <http://helpdesk.princeton.edu/kb/display.plx?ID=9905>
- Software Purchases - <http://helpdesk.princeton.edu/kb/display.plx?ID=9513>